Stott Computer Systems Payment Terms and Policies 2024 (post-2023 price adjustment)

Stott Technology Group, Inc./Stott Computer Systems, LLC. Corporate and Finance Department
355 S Main St 2nd Floor, Greenville, SC 29601
101 Marietta St 31st Floor, Atlanta, GA 30303
233 S Wacker Dr 44th Floor, Chicago, IL 60606

STGI/Stott Computer Systems Payment Terms FINANCE DEPARTMENT EFFECTIVE FEBRUARY 01ST, 2024 APPROVED BY BOARD OF DIRECTORS

All customers sent invoices must pay them by their respective due date to avoid additional charges and service disruptions. Per our policy, all overdue invoices have an overdue invoice charge of between 35%-50%. If an invoice is not paid within 24 hours of being overdue, an additional charge will accrue on the invoice, and it will be sent to collections for immediate payment. Once sent to collections, all services will be terminated resulting in your service having an outage. An interest rate of 30% plus service removal fees will also apply to your invoice as a result of service termination due to lack of payment.

If a customer defaults on their internal credit or has a declined credit card, a fee of 20-50% of the invoice price will apply to the account.

If a customer is on a Cash Advance order, they will pay a 1.250 to 2.000 discount multiplier due to lack of credible trade references and/or credit check information.

If a customer gets sent to Collections, they will have to pay via check or with credit card to the following:

RESUGENT CAPITAL SERVICES

ATTN: STGI CREDIT DEPT

PO BOX 10466

GREENVILLE, SC 29603

STGI/Stott Computer Systems is not responsible for any lost checks or missed money orders.

Any disputes to charges can be sent to the following remittance address:

STOTT COMPUTER SYSTEMS CORPORATE

ATTN: STGI CREDIT DEPT

5215 SPINDLE CIRCLE

SIMPSONVILLE, SC 29681

Please contact your Field Sales Technologist if you have any questions or concerns. These terms are subject to change without notice and are agreed upon once an invoice is sent.